

**Basic Details**

Organisation Chain	Department of Pharmaceuticals National Institute of Pharmaceutical Education and Research (NIPER) Guwahati		
Tender Reference Number	NIPERG/Hostel/275/WM/24-25/17		
Tender ID	2024_MCF_755028_1		
Tender Type	EOI	Form of contract	Supply
Tender Category	Services	No. of Covers	2
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No
Is Multi Currency Allowed For Fee	No		

Cover Details, No. Of Covers - 2

Cover No	Cover	Document Type	Description
1	Fee/PreQual/Technical	.pdf	Technical Details as per tender document
2	Finance	.xls	Price Bid as per tender document

Tender Fee Details, [Total Fee in ₹ * - 0.00]

Tender Fee in ₹	0.00		
Fee Payable To	NA	Fee Payable At	NA
Tender Fee Exemption Allowed	NA		

EMD Fee Details

EMD Amount in ₹	0.00	EMD Exemption Allowed	NA
EMD Fee Type	NA	EMD Percentage	NA
EMD Payable To	NA	EMD Payable At	NA

Work /Item(s)

Title	Self-laundry services				
Work Description	Providing Self-laundry services for the students on chargeable basis at NIPER-Guwahati				
Pre Qualification Details	Please refer Tender documents.				
Tender Value in ₹	1	Product Category	Miscellaneous Services	Sub category	Laundry services
Contract Type	Tender	Bid Validity(Days)	90	Period Of Work(Days)	365
Location	NIPER Guwahati, Sila Katamur Halugurisuk, Changsar	Pincode	781101	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	NIPER Guwahati

Critical Dates

Publish Date	02-May-2024 11:00 AM	Bid Opening Date	20-May-2024 03:30 PM
Document Download / Sale Start Date	02-May-2024 11:05 AM	Document Download / Sale End Date	20-May-2024 02:00 PM
Clarification Start Date	NA	Clarification End Date	NA
Bid Submission Start Date	02-May-2024 11:30 AM	Bid Submission End Date	20-May-2024 02:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)
	1	Tendernotice_1.pdf	Providing Self-laundry services for the students on chargeable basis at NIPER-Guwahati	3457.47

Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)

1	Tender Documents	20240501184014.pdf	Providing Self-laundry services for the students on chargeable basis at NIPER-Guwahati	3457.47
---	------------------	--------------------	--	---------

Tender Inviting Authority

Name	Director NIPER Guwahati
Address	Sila Katamur, Halugurisuk, P.O. Changsari, Dist Kamrup, Assam, Pin 781101

Tender Creator Details

Created By	Gitartha Goswami
Designation	Assistant Registrar
Created Date	02-May-2024 10:46 AM



National Institute of Pharmaceutical Education &
Research, Guwahati

INVITES
EXPRESSION OF INTEREST

FOR
Providing Self-laundry services for students on chargeable
basis at NIPER-Guwahati

NATIONAL INSTITUTE OF PHARMACEUTICAL EDUCATION AND RESEARCH, GUWAHATI
Sila Katamur (Halugurisuk), P.O.: Changsari, Dist: Kamrup,
Assam, Pin: 781101

राष्ट्रीय औषधीय शिक्षा एवं अनुसंधान संस्थान, गुवाहाटी
शिलाकाटामुर, (हालुगुरिचुक), पो. चांगसरि, जिला: कामरूप,
असम, पिन -781101

NATIONAL INSTITUTE OF PHARMACEUTICAL EDUCATION AND RESEARCH, GUWAHATI
Sila Katamur (Halugurisuk), P.O.: Changsari, Dist: Kamrup,
Assam, Pin: 781101

No: NIPERG/Hostel/275/WM/2024-25/17

Dated: 29.04.2024

NOTICE INVITING EXPRESSION OF INTEREST

Expression of Interest (Eol) are invited from Bidders for "**Providing Self-laundry services for the students on chargeable basis at NIPER-Guwahati**".

Eols should be received up to 02.00 PM on or before 20th May 2024 (Monday). If intending bidder wants to participate during Eol opening time, they can do the same or send their representative for the same with a proper authorization letter. Other terms and conditions are enclosed.

The bidders should submit the proposal along with mandatory documents to Store & Purchase section NIPER-Guwahati (Main Building) and the envelope should be super scribed as "**Providing Self-laundry services for students on chargeable basis at NIPER-Guwahati**".

The bidders may have to provide online/offline presentation (if required).

The Director, NIPER-Guwahati has the right to reject any or all the Eols received without assigning any reason thereof.

Registrar
NIPER-Guwahati

Instruction to bidders

1. The EoI should be addressed to "The Director, NIPER-Guwahati".
2. The rates should be quoted both in figures and words and legibly written without any over-writings. In case of any correction, the same must be attested by the bidder with a full signature.
3. In case of any discrepancy between the rates in figures and that in words, the rate in words will be accepted as correct.
4. Proposal submitted after the last submission date will not be accepted and his proposal will be treated as non-responsive.
5. Intending bidder shall submit only one EoI. A bidder, who submits more than one EoI, shall be disqualified, and considered non-responsive.
6. The bidder has to put a seal and sign in full at all pages of the EoI notice including declaration and price bid failing which the bidder will be disqualified.
7. The bidder failing to provide the service as per tender or involved in any illegal practice will be debarment from NIPER-Guwahati Procurement.
8. The rate quoted should be valid for one year from the award of the contract. The rate/price should remain fixed during the entire period of the contract, i.e., one year and should not be subject to variation on any account.
9. The rate may be revised on mutual consent between students and the vendor during the extended period.
10. No claim for compensation or loss due to fluctuations in the market rate of any item or any other reasons/causes will be entertained.
11. The Firm/Agency/Company/Contractor/bidder shall be responsible of all statutory compliance with respect to the laundry services governed under Govt. of India and Govt. of Assam.
12. The bidder is advised to discuss all the payment and refund rules in detail with the students' committee and should be displayed on the notice board of the hostels.
13. Bidders should have their own accountant/manager to collect fees from the students. It's the responsibility of the bidder to maintain proper records of the payments made by each student user.
14. Bidder must be ready to provide laundry services even if less number of student users are available, at the same rate, terms and condition in case of any holidays/vacation/any lockdown/ emergency situation etc.

15. The rates quoted should preferably be NET, inclusive of all taxes and duties, packing, forwarding, freight, Insurance, training cum demo charges (if any), and all other incidental charges mentioned separately.
16. The service provider should ensure that his company is registered, or he is the authorised dealer. The service provider must ensure providing all the supporting documents with respect to PAN card, GST certificate and experience certificate with similar nature of services in premium Institute like NIT, IIT, IIIT, Central University, etc. Further the service provider must attach all the authorised certificates of the company or authorised person on his behalf. The successful bidder must comply with all the terms and conditions mentioned in the EoI document.
17. The installation of the equipment and training cum demo should be provided (if required).
18. Any Liability including GST will be of the supplier/bidder of the laundry services. Also, any obligations regarding Indian Acts will be the responsibility of the supplier/bidder only.
19. Bidders may visit sites (Kaziranga hostel, Brahmaputra hostel & Manas hostel) for the installation of washing machines prior to the bid submission.
20. The Director, NIPER-Guwahati reserves the right to withdraw/cancel the EoI/Tender process at any stage of the procurement without assigning any reason thereof.
21. The parties agree that in case of any dispute arising between the Parties in respect of this agreement, which cannot be settled mutually, the matter shall be referred to sole arbitrator appointed by the NIPER-Guwahati and jurisdiction will be Guwahati court.

BID EVALUATION CRITERIA:

- a) The bidder must quote for all the items mentioned in the price bid. Failing to quote for one or more than one item will result in the disqualification of the bid. (EoI to be submitted on the firm letterhead mentioning GST no., PAN no. etc)
- b) Signed and stamped copy of the entire EoI along with a Declaration, GST Registration Certificate and PAN card to be submitted by the bidder.
- c) Work experience certificates regarding providing such laundry services to premium Institute like NIT, IIT, IIIT, etc need to be submitted.
- d) The bidder must attach all the authorised certificates of the company or authorised person on his behalf.


Registrar

NIPER-GUWAHATI

PRICE BID FORMAT

INVITING EOI FOR PROVIDING SELF LAUNDRY SERVICES AT NIPER-GUWAHATI

Sr. No	Wash mode	Duration (per wash cycle)	Rates (Including GST)
1	Normal Wash	40 Min	
2	Quick Wash	25 Min	
3	Dryer	25 min	

Terms and Conditions: -

1. Self-Laundry Service for providing washing machine facility for washing clothes to the students of NIPER-Guwahati on chargeable basis directly from students.
2. Internet of things (IoT) based Commercial Washing Machines should be installed by the service provider at free of cost to NIPER-Guwahati.
3. All machines to be provided free of cost without any purchase cost to the Institute.
4. The machines should be installed on proportionate basis as per the student's strength approx. 1 machine per 100 students which may be increased or decrease later after mutual review & agreement.
5. The service provider should ensure the timely maintenance to be done on regular basis by company own appointed service team at their own cost.
6. Service provider should provide smart washing operation and advanced washing service through its mobile application on both IOS and Android.
7. All Washing Machines will be Front load and with a minimum capacity of 10 KG.
8. The companies should give the presentation for the effective implementation of the washing machine services and the Standard operating procedure for making it effective.
9. Service provider should pay licence fee as per Institute norms (if applicable).
10. The service provider should also ensure that the complaints should be address within 24 hours.
11. Service provider should provide dedicated call centre number to raise complaint by the students in case of any issue.
12. Service provider should provide the service, maintenance, and Installation of the washing machines at no cost to NIPER-G.

Date:

Place:

Name of the Bidder:

Signature of the Bidder:

Seal of the Firm:

DECLARATION

(To be printed on the letter head of the firm)

This has been certified that all information provided in the tender document is true and correct to the best of my knowledge and belief. No forged/tampered document(s) are produced with tender form for gaining unlawful advantage. We understand that NIPER-Guwahati is authorized to make enquiries to establish the facts claimed and obtained confidential report from clients.

In case it is established that any information provided by us is false/misleading or in the circumstance where it is found that we have made any wrong claims, we are liable for forfeiture of security deposit and or any penal action and other damages including withdrawal of all work. Further NIPER- Guwahati is also authorized to blacklist our firm/company/agency and debar us in participation in any tender process/bid in future.

I/We ensure the Institute that neither I/We nor any of my/ Our workers will do any act/which are improper/illegal during the execution in case the tender is awarded to us.

Neither I/We nor anybody on my/our behalf will indulge in any corrupt activities/practices in my/our dealing with the Institute.

Our firm/company/agency is not blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute, or any other Govt. Organization.

Date:

Place:

Name of the Bidder:

Signature of the Bidder:

Seal of the Firm: